Who We Are

- 3 Appointed Staff
  TJ Tremblay
  Phil Sarni, Lead Technician
  Terry Jersey, Technician
- 6 Part-time Technology Assistants

Specialties include: Customer Service, Projection & Displays, Video, Audio, Digital and Analog Technologies

What We Do

Supports all classrooms in 1,500+ students classrooms

- Lectures
- Discussion
- Interviews
- Student Presentations

What We Are Going

- Prioritize
- Make decisions
- Implement

Presenter: TJ Tremblay
University Classroom Technology & Library Systems Manager
303.871.2041 | tj.tremblay@du.edu
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What We Do

Support A/V equipment in 250+ General Classrooms

Buildings Include:
- Anderson Academic Commons
- Ammi Hyde
- Ben Cherrington (Incl Sie Center)
- Boettcher (West & Aud)
- Centennial (Towers & Halls)
- Driscoll Center
- English Language Center
- Frontier Hall
- John Moye Hall (IAALS)
- International House
- Johnson McFarlan Hall (JMAC)
- Mary Reed Building
- Nagel Hall
- Olin Hall
- Physics Building
- Schwayder Art Building (Incl Annex)

**Sturm Hall**
University Hall
Women's College
Where We Are Going

The Digital Classroom:

A flexible learning environment that integrates the ability to use current and future technology.

Basic Rooms: Addition of HDMI Inputs and Blu-Ray Players

Advanced Rooms: Lecture Capture, Multiple Displays, Voice Lift, Distance/Blended Learning Integration, Wireless Connectivity

Found in: AAC, Boettcher, Olin, Sie, Sturm, Towers, *STEM
Why?

The Analog Sunset: Began with DTV and will continue in 2015

Copy Protection Regulations (HDCP)

The need for faster and more reliable support

Benefits Include: Better Picture & Sound Quality, Better Support, Compatibility with Home/Consumer Content
Challenges

Scale
Standardization
Legacy Support
Training
Current Solutions

Meet and Greets

Crestron Controls Systems
- Easier User Experience
- Remote Management

Standardized Instruction Sheets

Modular Technology: Easy Expansion and Forward Thinking

Well Trained Staff!
What this Means for Faculty

VHS going away!
Rooms May Look and Operate Differently
Devices and Media may not "Work"
-Old media in new rooms
-New media in old rooms
Call for Immediate or Proactive Help:

1-3595
Questions
We Are Here for You!

Support Line: 303.871.3595
   (Call 1.3595 From Any Classroom)

ServiceNow: support.du.edu
   Service Catalog: Classroom Support

Hours: M-F 8a-8p Sa 8a-4p Su 10a-2p

Web: library.du.edu/services/classroom-support/