

Library Liaison Advisory Group  
Spring Quarter 2010  
Minutes

Meetings were held in Penrose Library in the Research Seminar Room on May 5th from 9-10:30, and on May 6th from 12-1:30 and 2-3:30.

- Beck Memorial Archives - Jeanne Abrams, a guest speaker and curator of the Ira M. and Peryle Hayutin Beck Memorial Archives spoke to the LLAG members about the Beck Memorial Archives, part of special collections, and provided members of a better understanding of some of the materials the Archives contained and some interesting ways they have been and are being used. Some points of interest:
  - The Collection's name, the Rocky Mountain Jewish History Archives, gives the incorrect impression that it is only a Judaic archive.
  - The Archive consists of historical materials, literature, textiles, and more.
  - Two important collections in the archives include those from National Jewish Hospital and The Jewish Consumptives' Relief Society
    - Denver was settled in large part by Tuberculosis patients
    - By 1925 up to 60% of Colorado's population and 25% of the American west were TB patients or a patient's family or friends
    - Both National Jewish Hospital and The Jewish Consumptives' Relief Society began as Tuberculosis sanatoriums
    - Archives from these collections include patient records, publications, demographic statistics, immigration history, medical history, literature and more.
    - Some of the most well known Yiddish authors and poets in the first decades of the 20<sup>th</sup> century were patients and composed some of their works while in the care of these facilities.
  - The Rocky Mountain College of Art and Design brings in a class of 15 – 30 students who are required to produce a book that includes illustrations and text by the end of the semester.
    - Each student chooses one patient (records not restricted by HIPPA as they predate 1970) and are to create a fictional book or documentary around the patient
    - One student found a patient who came here from the east coast in the 1920's and was able to track the family who had love letters from the patient to his fiancée and subsequent wife and was given permission to use the letters which she included into her book.
  - Archives hold records from a human rights organization that brought Soviet Jews out of Communist Russian in the 1970's
    - Archives also contain a Chicano - Jewish dialogue collection
    - A graduate student from CU wrote an article based on material in this collection which was accepted for publication by a national academic journal.
  - Archives hold records from the Anti-Defamation League of the region which was key in fair housing practices across the US and in Colorado in the 1950's
  - Collection includes cultural materials, objects, textiles, clothing, other articles dating back to the 1850's
  - Business – collection includes information and records from some of the most visible businesses of the area. Many of these were founded by members of the Jewish community.
    - Samsonite Luggage – founded by the Shwayder family started with a small truck company which expanded into Samsonite Luggage.
    - The May company which evolved into Macy's was started here in Colorado by David May
    - Guldman Family and Golden Eagle Dry Goods Store – Denver's first popular priced department store started in the Leadville area in the 1870's
  - Jeanne Abrams would be happy to speak with faculty regarding these collections and what we have as well as speak in classes or answer any questions.
  - Comments:

- Rebecca Powell asked for the % of Colorado population who came here due to Tuberculosis and where Jeanne and the Beck collection were located.
  - Jeanne Abrams - By 1925 up to 60% of Colorado's population and 25% of the American west were TB patients or a patient's family or friends. We are located in Special Collection here at Penrose.
- Summon demonstration - Chris Brown
  - Discovery – one of the problems a patron may have is identifying the database he/she needs from a list of more than 400 databases we provide. Discovery principal applied to catalog.
    - Encore - next generation catalog allowing tagging of records, pictures, etc.
  - Discovery is also possible with articles
    - 2-3 years ago we purchased 360 Search, a database which we expected would apply this principal and that would effectively search multiple databases – doesn't work well, very slow
    - 360 Search gets into fewer than 50% of our resources
    - System really fails when trying to limit a search
  - Dartmouth College Library is now using a system called Summon
    - Different search model than 360 Search.
      - Search is not fed out to vendors like 360
    - Summon system updates – metadata is federated.
      - Vendor goes out nightly and gets the data from the databases
      - Allows for searching of one portal not multiple portals for data, thus speeding up searches significantly
      - System allows us to search 80% of our 400+ databases
      - Next generation look to system - easy to filter
      - Subscription model
      - Way to expose undergraduates to resources they would otherwise not find.
  - Google Scholar is much like Summon in that it is a portal, however it only focuses on scholarly peer reviewed articles.
    - misses a lot of humanities
    - misses dissertations
    - misses thesis
    - misses newspaper articles
    - misses news journals
    - misses popular magazines and much more.
  - Comments:
    - Demonstration of a search in Chinese and French
    - We have an invitation from Dartmouth to experiment with their version of Summon < <http://www.dartmouth.edu/~library/home/find/summon/> >.
    - The benefit of this system is the federation of the search.
    - \$60,000 per year subscription
    - A demonstration of a search for mechanical dolls, Jephson (limited to 1770-1790)
    - We will get if DU gives us more money or we drop something else. If we drop the 360 Search this will help us afford this, however we have already paid for 360 Search for 3 years.
    - Isn't this search tool designed to deliver results without refinement? Currently searches are done with multiple words and Boolean expressions to help zero in on the topic you want. With Summon you can search for a term and then limit the search to a field, a date, etc. after the results are provided.
    - There were concerns whether this sort of searching is beneficial, if undergraduate students are learning how to construct good searches, and if these kinds of searches will provide them the information they are seeking

- Will provide an update in the fall on this tool and any progress in getting it.
      - Can't select which databases to search because this is a different search model. Information is fed into a "hopper" which is then searched versus searching individual databases.
- Panel discussion – each meeting had 3 guest speakers who spoke about their experiences with the library. These sessions were modeled on the CTL workshops where faculty share their classroom experiences. Asked faculty to discuss how they use collections, services, and instruction/research in their teaching and in their research.
  - Gabi Kathoefer (Languages and Literatures), Laleh Mehran (School of Art and Art History), and Alba Newmann Holmes (Writing Program).
  - Alba Newmann Holmes
    - Librarians commitment to get students into the library and checking out books
    - Librarians ability to host workshops either in the classroom or at Penrose to teach search techniques, best practices, offer research assistance
    - Ability of librarians to customized workshops based on student needs and knowledge.
    - The one-on-one consultations librarians provide students is very helpful
    - Website redesign much more user friendly
  - Laleh Mehran
    - Recognized the librarians and appreciates the fact they come to the class rooms to teach students how to conduct research
    - Impressed with the variety of research the librarians have been able to assist with, even with very contemporary art topics.
  - Gabi Kathoefer
    - Thankful for the variety of resources available: books, databases, research consultations, ILL and more.
    - Very pleased with the ability to get books that are needed ordered.
- Trish Stevens (Theater), Carol Johnson (Marketing), and John Kayser (Social Work).
  - John Kayser
    - Thankful for the materials in Special Collections
    - Appreciates the ability to have materials put on DU CourseMedia
    - Pleased with the extensive online databases on a variety of topics
    - Found the research guides very helpful
    - Valued the reference librarians working one-on-one with students
    - Appreciated the library's role in interdisciplinary collaboration
  - Trisha Stevens
    - Appreciates how the librarians assist with class instruction
    - Values how the librarians help students broaden their searches, topics, experiences
    - Finds the databases invaluable
    - Grateful for the knowledge and experience the librarians provide.
    - Finds the librarians ability to teach students how to find good sources, narrow searches, and find the information they require very important.
  - Carol Johnson
    - Finds Marketing 2800 research guide is invaluable, very specific information.
    - Appreciates access to marketing reports and info that would normally cost hundreds of thousands of dollars to individuals , but that re free to students through library
    - Values the librarians working one-on-one to teach students how to find the resources they need from reliable sources
    - Library Liaison keeping department up to date on new library developments
- Susan Schulten (History), Robert Stencil (Physics and Astronomy), and David Ciepley (Political Science)

- Susan Schulten
  - Makes extensive use of Interlibrary Loan
  - Working on book with companion website on mapping
    - Most maps not available in print format
    - Website will be of maps scanned to become part of Penrose
  - Finds Special Collections a great resource both personally and for students
  - Grateful that Library finds money to purchase materials professors need even when obscure.
  - Believes better communication of workshops and seminars would be helpful
- Robert Stencil
  - Digitization of blueprints, where were used to repair telescope in Chamberlin observatory
  - Discovered a need for childrens' books and suggested expanding the selection across disciplines.
  - Appreciates the help of the WLA
    - Helpful in physics and astronomy by providing funds to purchase modern series of books in these areas (Note: Faculty were informed that WLA proposals will now be due in late spring and materials ordered in July, in the new fiscal year)
  - Finds the online services phenomenal
    - Suggests increased effort to inform patrons about the different tools that are available
- David Ciepley
  - Very grateful to Chris Brown and library with assistance on Government Documents
    - Gave students 1 hr session where he provided search methods for finding government docs
  - Surprised by obscured online journals library subscribes to
- Comments
  - Ginny Ishmatsu asked panelists howthey get their students to do research in library?
    - Susan Schulten explained that as her students are history students they really must come to the library to find some of the materials they need, although this is becoming more and more digital. Search methods are also built into curriculum.
    - David Ciepley requires each student to check out a book and bring it into class. Students get participation credit for this. Also requires some non internet material to be used in papers.
    - Robert Stencil suggested implementing a program to require more library usage such as what David does.
- Library budget and collections - Michael Levine-Clark
  - Budget - 2<sup>nd</sup> year in a row flat collections budget
    - Costs increase 7-8% per year
    - Prices are not increasing as much this year
  - Will buy fewer books this year, hopefully not be a noticeable cut to patrons
  - 3rd year of flat budget would require major cuts in what we purchase
  - Michael will discuss the details of the budget with anyone interested in knowing more.
- E-book Library (EBL) - Michael Levine-Clark
  - Demand based resource for E-books
  - Over 10,000 in catalog, will be 41,000 by the end of week
  - We buy 25,000 books per year
  - 150,000 books published in the US each year - 40% materials never get used.
  - Academic books from Jan 1, 2007 from major publishers - don't own and won't purchase unless someone accesses them.
  - New model - Allows us to offer more without having to buy all of them

- Shifts the way we think about building a collection - built on demand
  - We can then purchase a print copy of any E-book if needed also.
  - Trying to purchase more like this in future
    - First 5 minutes in book for free - starts when you click into book
    - First 3 times used for more than 5 minutes we will rent the book, not buy (10-15% of retail price)
    - 4<sup>th</sup> time it is used over 5 minutes we buy it and own.
    - Used more than 325 times in a year we would need to buy it again.
    - If someone downloads it we buy it.
    - If left unused titles will be removed from catalog at a point still to be determined.
    - May keep things we rent longer than unused
  - Roughly 25% of academic books are now offered as e-books too. Moving to 80% in coming years.
  - Non DU patrons may have to be logged in by library staff
  - Patrons will not know we are buying the books as we do not wish to discourage people from accessing the books they want or need.
  - The EBL books are only accessible to people with DU IDs. This is one of the obstacles in purchasing books in this fashion. They will not be available via Prospector.
  - Will e-books replace print books?
    - Although moving toward purchasing more e-books, we will still order print books as required and/or requested. Two reasons for this, one being space, the second being that e-books allow for searching, multiple users, can be used off campus, etc.
  - In the future, we hope that we will be able to offer most monographs as ebooks with both a purchase on demand and print on demand option. The technology is there to make this happen, but most publishers are not yet on board.
- ARES – a new e-reserve software package - Bethany Sewell
    - Bethany Sewell demonstrates the new ARES e-reserve software
    - E-reserve software package will look different in fall
    - Taskforce created a few years ago to discuss what could be done better.
    - Improvements include
      - One form for all requests
      - Login will get you into your course and most data will be populated via Banner
      - Process each item one at a time instead of as a group as done previously
      - Be able to see where we are in process for each item
      - Fully integrated into Blackboard
  - Gadgets – electronic devices for check out at Circulation - Bethany Sewell
    - Flip cameras
    - Audio recorders
    - Headsets for Rosetta stone
    - Calculators – scientific and business
  - Announcements - Bethany Sewell
    - Open 24 hours for 2 full weeks at end of quarter
    - Going to deliver books on demand; working on request button to have books pulled so you can pick books up at circulation desk.
      - Library is only testing this system over summer quarter to see how much it is going to cost us.
  - Announcements - Michael Levine-Clark
    - Purchased new exhibits cases

- Artist books of Shakespeare
- Dance books
- New website (Carrie Forbes and Erin Meyer)
  - Carrie Forbes demonstrated the new Penrose website
  - Homepage designed for those who do not know much about library
    - Advanced users can access advanced features from main page as well
  - Introduction to Blogs
    - Penrose Pen - Highlight library news
    - Good Answers - Helpful with answers to common questions
    - DUPedia - Special Collections - used a lot by students
  - Scroll bar highlights interesting news about library
  - Landing pages for specific users: Students, Faculty, Staff, and About
  - Ability to search site for specific info.
- Virtual tour of library (Erin Meyer)
  - Demonstrated briefly the new virtual tour of the library.
    - New way for patrons to explore the library
    - <http://library.du.edu/site/users/general/virtualLibrarytours.php>